



**SERVICE REPORT - APRIL 2017  
DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>		<u>CIRCULATION STATISTICS</u>					<u>CUMULATIVE</u>	
<u>2017</u>	<u>2016</u>					<u>2017</u>	<u>2016</u>	
114,653	120,505	-4.9%	Columbia Public Library*			498,868	514,278	-3.0%
9,944	10,198	-2.5%	Callaway County Public Library			41,727	43,164	-3.3%
5,252	5,130	2.4%	Southern Boone County Public Library			22,377	22,824	-2.0%
43,188	36,481	18.4%	Digital Branch (eBks, downloadable audiobks & magazines)			177,734	154,816	14.8%
6,457	6,224	3.7%	Outreach Circulation			25,190	24,854	1.4%
1,009	1,003	0.6%	Library-To-Go Circulation			4,104	3,912	4.9%
180,503	179,541	0.5%	Total Materials Circulated			770,000	763,848	0.8%
<b><u>LIBRARY VISITS</u></b>								
46,892	49,174	-4.6%	Columbia Public Library			197,193	211,571	-6.8%
7,339	7,734	-5.1%	Callaway County Public Library			29,884	30,692	-2.6%
2,746	2,524	8.8%	Southern Boone County Public Library			11,309	10,066	12.3%
901	951	-5.3%	Bookmobile			3,525	3,432	2.7%
236	196	20.4%	Delivery Services			920	858	7.2%
<b><u>ELECTRONIC SERVICES</u></b>								
105,159	107,354	-2.0%	DBRL Page Views (Non-Catalog)			456,141	441,987	3.2%
2,855	3,163	-9.7%	Database Uses			12,061	13,290	-9.2%
14,441	14,556	-0.8%	Internet Computer Sessions			59,302	61,955	-4.3%
12,909	10,542	22.5%	Wireless Access Point Uses			52,555	42,010	25.1%
<b><u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u></b>								
13,398	14,859	-9.8%	Columbia Public Library			58,800	64,172	-8.4%
2,399	2,525	-5.0%	Callaway County Public Library			9,346	9,606	-2.7%
2,163	1,781	21.4%	Southern Boone County Public Library			7,807	7,209	8.3%
<b><u>MEETING ROOM USES</u></b>								
85	72	18.1%	Community Groups Using Rooms (CPL)			359	327	9.8%
34	53	-35.8%	Library-related Uses (CPL)**			207	176	17.6%
12	13	-7.7%	Community Groups Using Rooms (CCPL)			39	38	2.6%
45	32	40.6%	Library-related Uses (CCPL)**			152	107	42.1%
11	15	-26.7%	Community Groups Using Rooms (SBCPL)			60	59	1.7%
28	28	0.0%	Library-related Uses (SBCPL)**			106	120	-11.7%

\*Includes ILL circulation

\*\* Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>				<u>PROGRAMS / COMMUNITY EVENTS</u>			<u>CUMULATIVE</u>			
<u>2017</u>	<u>2016</u>					<u>2017</u>	<u>2016</u>			
218	203	7.4%	Library Programs			820	770	6.5%		
5,005	5,586	-10.4%	Number in Attendance			16,542	17,459	-5.3%		
38	31	22.6%	Tours, Booths and Presentations			141	94	50.0%		
2,103	2,421	-13.1%	Estimated Number in Attendance			5,741	4,474	28.3%		
<b><u>MATERIALS STATISTICS</u></b>										
407,774	407,461	0.1%	Total Regional Books							
24,652	25,315	-2.6%	Total Regional Spoken Recordings							
29,818	32,377	-7.9%	Total Regional Music Recordings							
37,069	35,103	5.6%	Total Regional Video Recordings							
695	716	-2.9%	Total Regional Kits							
52,387	45,329	15.6%	Total Electronic Materials							
552,395	546,301	1.1%	Total Regional Materials							
5,071	5,826	-13.0%	Total Additions			21,181	24,847	-14.8%		
2,821	6,164	-54.2%	Total Withdrawals			26,273	32,367	-18.8%		