



**SERVICE REPORT - MAY 2017
DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>							<u>CUMULATIVE</u>	
<u>2017</u>	<u>2016</u>	<u>CIRCULATION STATISTICS</u>					<u>2017</u>	<u>2016</u>
121,101	127,173	-4.8%	Columbia Public Library*			619,969	641,451	-3.3%
10,697	11,647	-8.2%	Callaway County Public Library			52,424	54,811	-4.4%
5,562	5,636	-1.3%	Southern Boone County Public Library			27,939	28,460	-1.8%
46,836	40,397	15.9%	Digital Branch (eBks, downloadable audiobks & magazines)			224,570	195,213	15.0%
6,199	6,175	0.4%	Outreach Circulation			31,389	31,029	1.2%
847	950	-10.8%	Library-To-Go Circulation			4,951	4,862	1.8%
191,242	191,978	-0.4%	Total Materials Circulated			961,242	955,826	0.6%
<u>LIBRARY VISITS</u>								
48,553	46,225	5.0%	Columbia Public Library			245,746	257,796	-4.7%
7,239	7,543	-4.0%	Callaway County Public Library			37,123	38,235	-2.9%
2,639	2,365	11.6%	Southern Boone County Public Library			13,948	12,431	12.2%
922	742	24.3%	Bookmobile			4,447	4,174	6.5%
217	208	4.3%	Delivery Services			1,137	1,066	6.7%
<u>ELECTRONIC SERVICES</u>								
103,696	111,436	-6.9%	DBRL Page Views (Non-Catalog)			559,837	553,423	1.2%
2,401	2,630	-8.7%	Database Uses			14,462	15,920	-9.2%
16,048	14,990	7.1%	Internet Computer Sessions			75,350	76,945	-2.1%
11,987	11,518	4.1%	Wireless Access Point Uses			64,542	53,528	20.6%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>								
13,216	14,065	-6.0%	Columbia Public Library			72,016	78,237	-8.0%
2,613	2,729	-4.3%	Callaway County Public Library			11,959	12,335	-3.0%
2,233	1,789	24.8%	Southern Boone County Public Library			10,040	8,998	11.6%
<u>MEETING ROOM USES</u>								
88	78	12.8%	Community Groups Using Rooms (CPL)			447	405	10.4%
32	30	6.7%	Library-related Uses (CPL)**			239	206	16.0%
13	9	44.4%	Community Groups Using Rooms (CCPL)			52	47	10.6%
29	27	7.4%	Library-related Uses (CCPL)**			181	134	35.1%
9	14	-35.7%	Community Groups Using Rooms (SBCPL)			69	73	-5.5%
27	28	-3.6%	Library-related Uses (SBCPL)**			133	148	-10.1%

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>				<u>PROGRAMS / COMMUNITY EVENTS</u>			<u>CUMULATIVE</u>		
<u>2017</u>	<u>2016</u>					<u>2017</u>	<u>2016</u>		
173	157	10.2%	Library Programs			993	927	7.1%	
3,720	3,415	8.9%	Number in Attendance			20,262	20,874	-2.9%	
28	14	100.0%	Tours, Booths and Presentations			169	108	56.5%	
2,553	986	158.9%	Estimated Number in Attendance			8,294	5,460	51.9%	
<u>MATERIALS STATISTICS</u>									
408,337	407,622	0.2%	Total Regional Books						
24,686	25,393	-2.8%	Total Regional Spoken Recordings						
29,969	32,226	-7.0%	Total Regional Music Recordings						
36,398	35,630	2.2%	Total Regional Video Recordings						
714	725	-1.5%	Total Regional Kits						
53,125	45,864	15.8%	Total Electronic Materials						
553,229	547,460	1.1%	Total Regional Materials						
5,641	7,424	-24.0%	Total Additions			26,822	32,271	-16.9%	
4,665	5,951	-21.6%	Total Withdrawals			30,938	38,318	-19.3%	