



**SERVICE REPORT - SEPTEMBER 2016  
DANIEL BOONE REGIONAL LIBRARY**

| <u>MONTH</u>   |             |                               |  |  |  |           | <u>CUMULATIVE</u> |             |
|--|-------------|-------------------------------|--|--|--|-----------|-------------------|-------------|
| <u>2016</u>  | <u>2015</u> | <u>CIRCULATION STATISTICS</u> |  |  |  |           | <u>2016</u>       | <u>2015</u> |
| 125,708  | 124,708     | 0.8%                          | Columbia Public Library*                                 |  |  | 1,198,365 | 1,216,039         | -1.5%       |
| 11,070   | 11,994      | -7.7%                         | Callaway County Public Library                           |  |  | 102,348   | 117,408           | -12.8%      |
| 5,536  | 6,146       | -9.9%                         | Southern Boone County Public Library                     |  |  | 52,862    | 54,933            | -3.8%       |
| 42,187   | 28,495      | 48.1%                         | Digital Branch (eBks, downloadable audiobks & magazines) |  |  | 368,634   | 248,243           | 48.5%       |
| 6,573  | 5,742       | 14.5%                         | Outreach Circulation                                     |  |  | 59,540    | 56,932            | 4.6%        |
| 1,022  | 1,265       | -19.2%                        | Library-To-Go Circulation                                |  |  | 8,492     | 9,775             | -13.1%      |
| 192,096  | 178,350     | 7.7%                          | Total Materials Circulated                               |  |  | 1,790,241 | 1,703,330         | 5.1%        |
| <b><u>LIBRARY VISITS</u></b>                             |             |                               |  |  |  |           |                   |             |
| 48,424   | 49,000      | -1.2%                         | Columbia Public Library                                  |  |  | 470,597   | 465,652           | 1.1%        |
| 7,739  | 8,150       | -5.0%                         | Callaway County Public Library                           |  |  | 72,464    | 80,299            | -9.8%       |
| 2,747  | 3,233       | -15.0%                        | Southern Boone County Public Library                     |  |  | 21,889    | 23,371            | -6.3%       |
| 929  | 905         | 2.7%                          | Bookmobile   |  |  | 7,823     | 7,513             | 4.1%        |
| 203  | 177         | 14.7%                         | Delivery Services  |  |  | 1,915     | 1,653             | 15.8%       |
| <b><u>ELECTRONIC SERVICES</u></b>                        |             |                               |  |  |  |           |                   |             |
| 55,475   | 56,767      | -2.3%                         | DBRL Web Site Visits (Non-Catalog)                       |  |  | 517,818   | 546,570           | -5.3%       |
| 2,627  | 3,011       | -12.8%                        | Database Uses  |  |  | 26,844    | 28,376            | -5.4%       |
| 15,913   | 15,728      | 1.2%                          | Internet Computer Sessions                               |  |  | 145,940   | 145,396           | 0.4%        |
| 12,683   | 9,462       | 34.0%                         | Wireless Access Point Uses                               |  |  | 103,745   | 91,025            | 14.0%       |
| <b><u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u></b> |             |                               |  |  |  |           |                   |             |
| 13,930   | 15,649      | -11.0%                        | Columbia Public Library                                  |  |  | 141,363   | 146,461           | -3.5%       |
| 2,607  | 2,762       | -5.6%                         | Callaway County Public Library                           |  |  | 23,118    | 25,719            | -10.1%      |
| 1,784  | 1,810       | -1.4%                         | Southern Boone County Public Library                     |  |  | 15,358    | 16,635            | -7.7%       |
| <b><u>MEETING ROOM USES</u></b>                          |             |                               |  |  |  |           |                   |             |
| 67   | 63          | 6.3%                          | Community Groups Using Rooms (CPL)                       |  |  | 682       | 650               | 4.9%        |
| 54   | 57          | -5.3%                         | Library-related Uses (CPL)**                             |  |  | 398       | 398               | 0.0%        |
| 9  | 10          | -10.0%                        | Community Groups Using Rooms (CCPL)                      |  |  | 84        | 92                | -8.7%       |
| 34   | 33          | 3.0%                          | Library-related Uses (CCPL)**                            |  |  | 282       | 295               | -4.4%       |
| 29   | 27          | 7.4%                          | Community Groups Using Rooms (SBCPL)                     |  |  | 145       | 179               | -19.0%      |
| 17   | 22          | -22.7%                        | Library-related Uses (SBCPL)**                           |  |  | 228       | 200               | 14.0%       |

\*Includes ILL circulation

\*\* Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

| <u>MONTH</u>                       |             |        |                                  | <u>PROGRAMS / COMMUNITY EVENTS</u> |  |             | <u>CUMULATIVE</u> |        |  |
|------------------------------------|-------------|--------|----------------------------------|------------------------------------|--|-------------|-------------------|--------|--|
| <u>2016</u>                        | <u>2015</u> |        |                                  |                                    |  | <u>2016</u> | <u>2015</u>       |        |  |
| 223                                | 214         | 4.2%   | Library Programs                 |                                    |  | 1,457       | 1,544             | -5.6%  |  |
| 6,081                              | 4,219       | 44.1%  | Number in Attendance             |                                    |  | 35,821      | 38,664            | -7.4%  |  |
| 22                                 | 7           | 214.3% | Tours, Booths and Presentations  |                                    |  | 142         | 178               | -20.2% |  |
| 821                                | 493         | 66.5%  | Estimated Number in Attendance   |                                    |  | 7,406       | 10,540            | -29.7% |  |
| <b><u>MATERIALS STATISTICS</u></b> |             |        |                                  |                                    |  |             |                   |        |  |
| 413,314                            | 417,881     | -1.1%  | Total Regional Books             |                                    |  |             |                   |        |  |
| 24,924                             | 26,227      | -5.0%  | Total Regional Spoken Recordings |                                    |  |             |                   |        |  |
| 31,038                             | 34,391      | -9.7%  | Total Regional Music Recordings  |                                    |  |             |                   |        |  |
| 37,316                             | 34,423      | 8.4%   | Total Regional Video Recordings  |                                    |  |             |                   |        |  |
| 725                                | 756         | -4.1%  | Total Regional Kits              |                                    |  |             |                   |        |  |
| 48,424                             | 41,154      | 17.7%  | Total Electronic Materials       |                                    |  |             |                   |        |  |
| 555,741                            | 554,832     | 0.2%   | Total Regional Materials         |                                    |  |             |                   |        |  |
| 6,649                              | 6,140       | 8.3%   | Total Additions                  |                                    |  | 53,808      | 60,607            | -11.2% |  |
| 6,022                              | 5,850       | 2.9%   | Total Withdrawals                |                                    |  | 50,473      | 70,113            | -28.0% |  |