



**SERVICE REPORT - NOVEMBER 2016
DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>		<u>CIRCULATION STATISTICS</u>					<u>CUMULATIVE</u>	
<u>2016</u>	<u>2015</u>					<u>2016</u>	<u>2015</u>	
122,542	124,915	-1.9%	Columbia Public Library*			1,445,024	1,468,498	-1.6%
10,640	11,898	-10.6%	Callaway County Public Library			124,161	142,324	-12.8%
5,193	5,700	-8.9%	Southern Boone County Public Library			63,520	67,011	-5.2%
44,167	39,127	12.9%	Digital Branch (eBks, downloadable audiobks & magazines)			457,885	321,673	42.3%
6,232	5,760	8.2%	Outreach Circulation			71,959	69,143	4.1%
1,032	1,021	1.1%	Library-To-Go Circulation			10,496	11,831	-11.3%
189,806	188,421	0.7%	Total Materials Circulated			2,173,045	2,080,480	4.4%
<u>LIBRARY VISITS</u>								
46,633	42,656	9.3%	Columbia Public Library			566,415	557,878	1.5%
7,258	7,651	-5.1%	Callaway County Public Library			88,024	96,754	-9.0%
2,686	2,755	-2.5%	Southern Boone County Public Library			27,130	29,377	-7.6%
868	828	4.8%	Bookmobile			9,625	9,237	4.2%
207	178	16.3%	Delivery Services			2,335	2,026	15.3%
<u>ELECTRONIC SERVICES</u>								
46,268	52,867	-12.5%	DBRL Web Site Visits (Non-Catalog)			615,800	654,457	-5.9%
2,993	2,869	4.3%	Database Uses			33,400	34,220	-2.4%
12,200	15,375	-20.7%	Internet Computer Sessions			174,109	177,327	-1.8%
12,756	10,246	24.5%	Wireless Access Point Uses			130,289	111,613	16.7%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>								
12,581	14,844	-15.2%	Columbia Public Library			167,671	176,901	-5.2%
2,099	2,204	-4.8%	Callaway County Public Library			28,457	31,352	-9.2%
1,637	1,674	-2.2%	Southern Boone County Public Library			19,152	20,379	-6.0%
<u>MEETING ROOM USES</u>								
80	73	9.6%	Community Groups Using Rooms (CPL)			836	788	6.1%
54	39	38.5%	Library-related Uses (CPL)**			504	499	1.0%
11	13	-15.4%	Community Groups Using Rooms (CCPL)			105	114	-7.9%
34	32	6.3%	Library-related Uses (CCPL)**			351	361	-2.8%
13	18	-27.8%	Community Groups Using Rooms (SBCPL)			180	217	-17.1%
30	20	50.0%	Library-related Uses (SBCPL)**			285	249	14.5%

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>				<u>PROGRAMS / COMMUNITY EVENTS</u>			<u>CUMULATIVE</u>		
<u>2016</u>	<u>2015</u>					<u>2016</u>	<u>2015</u>		
168	167	0.6%	Library Programs			1,827	1,925	-5.1%	
3,364	3,732	-9.9%	Number in Attendance			43,719	46,615	-6.2%	
19	23	-17.4%	Tours, Booths and Presentations			181	226	-19.9%	
528	511	3.3%	Estimated Number in Attendance			8,806	12,487	-29.5%	
<u>MATERIALS STATISTICS</u>									
412,714	415,436	-0.7%	Total Regional Books						
25,005	26,105	-4.2%	Total Regional Spoken Recordings						
31,234	34,435	-9.3%	Total Regional Music Recordings						
38,289	34,793	10.0%	Total Regional Video Recordings						
716	744	-3.8%	Total Regional Kits						
49,287	40,164	22.7%	Total Electronic Materials						
557,245	551,677	1.0%	Total Regional Materials						
5,889	6,406	-8.1%	Total Additions			65,691	73,153	-10.2%	
5,402	6,880	-21.5%	Total Withdrawals			60,172	82,843	-27.4%	