



**SERVICE REPORT - SEPTEMBER 2017
DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>		<u>CIRCULATION STATISTICS</u>					<u>CUMULATIVE</u>	
<u>2017</u>	<u>2016</u>					<u>2017</u>	<u>2016</u>	
114,256	125,708	-9.1%	Columbia Public Library*			1,134,343	1,198,365	-5.3%
9,914	11,070	-10.4%	Callaway County Public Library			96,752	102,348	-5.5%
5,035	5,536	-9.0%	Southern Boone County Public Library			50,729	52,862	-4.0%
43,753	42,187	3.7%	Digital Branch (eBks, downloadable audiobks & magazines)			410,574	368,634	11.4%
6,709	6,573	2.1%	Outreach Circulation			59,432	59,540	-0.2%
1,090	1,022	6.7%	Library-To-Go Circulation			8,518	8,492	0.3%
180,757	192,096	-5.9%	Total Materials Circulated			1,760,348	1,790,241	-1.7%

LIBRARY VISITS

40,468	48,424	-16.4%	Columbia Public Library			428,627	470,597	-8.9%
7,820	7,739	1.0%	Callaway County Public Library			68,814	72,464	-5.0%
2,271	2,747	-17.3%	Southern Boone County Public Library			22,869	21,889	4.5%
890	929	-4.2%	Bookmobile			7,974	7,823	1.9%
241	203	18.7%	Delivery Services			2,126	1,915	11.0%

ELECTRONIC SERVICES

100,444	105,625	-4.9%	DBRL Page Views (Non-Catalog)			990,148	980,675	1.0%
2,188	2,627	-16.7%	Database Uses			23,967	26,844	-10.7%
13,714	15,913	-13.8%	Internet Computer Sessions			140,222	145,940	-3.9%
12,065	12,683	-4.9%	Wireless Access Point Uses			114,175	103,745	10.1%

REFERENCE / OTHER NON-CIRCULATION CONTACTS

13,044	13,930	-6.4%	Columbia Public Library			130,628	141,363	-7.6%
2,618	2,607	0.4%	Callaway County Public Library			22,028	23,118	-4.7%
1,327	1,784	-25.6%	Southern Boone County Public Library			15,529	15,358	1.1%

MEETING ROOM USES

55	67	-17.9%	Community Groups Using Rooms (CPL)			711	682	4.3%
22	54	-59.3%	Library-related Uses (CPL)**			372	398	-6.5%
11	9	22.2%	Community Groups Using Rooms (CCPL)			92	84	9.5%
36	34	5.9%	Library-related Uses (CCPL)**			334	282	18.4%
14	29	-51.7%	Community Groups Using Rooms (SBCPL)			135	145	-6.9%
29	17	70.6%	Library-related Uses (SBCPL)**			236	228	3.5%

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>				<u>PROGRAMS / COMMUNITY EVENTS</u>			<u>CUMULATIVE</u>			
<u>2017</u>	<u>2016</u>					<u>2017</u>	<u>2016</u>			
210	223	-5.8%	Library Programs			1,721	1,660	3.7%		
4,868	6,081	-19.9%	Number in Attendance			41,313	41,407	-0.2%		
29	22	31.8%	Tours, Booths and Presentations			270	173	56.1%		
1,360	821	65.7%	Estimated Number in Attendance			15,570	9,827	58.4%		
<u>MATERIALS STATISTICS</u>										
412,298	413,314	-0.2%	Total Regional Books							
24,220	24,924	-2.8%	Total Regional Spoken Recordings							
30,590	31,038	-1.4%	Total Regional Music Recordings							
35,699	37,316	-4.3%	Total Regional Video Recordings							
145	-	-	Total Regional Devices							
728	725	0.4%	Total Regional Kits							
56,592	48,424	16.9%	Total Electronic Materials							
560,272	555,741	0.8%	Total Regional Materials							
6,526	6,649	-1.8%	Total Additions			50,021	59,634	-16.1%		
5,462	6,022	-9.3%	Total Withdrawals			46,432	56,637	-18.0%		