



**SERVICE REPORT - NOVEMBER 2017
DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>				<u>CUMULATIVE</u>		
<u>2017</u>	<u>2016</u>		<u>CIRCULATION STATISTICS</u>	<u>2017</u>	<u>2016</u>	
112,013	122,542	-8.6%	Columbia Public Library*	1,363,874	1,445,024	-5.6%
9,669	10,640	-9.1%	Callaway County Public Library	116,490	124,161	-6.2%
4,951	5,193	-4.7%	Southern Boone County Public Library	60,836	63,520	-4.2%
44,230	44,167	0.1%	Digital Branch (eBks, downloadable audiobks & magazines)	501,029	457,885	9.4%
6,481	6,232	4.0%	Outreach Circulation	72,437	71,959	0.7%
997	1,032	-3.4%	Library-To-Go Circulation	10,500	10,496	0.0%
178,341	189,806	-6.0%	Total Materials Circulated	2,125,166	2,173,045	-2.2%

LIBRARY VISITS

49,888	46,633	7.0%	Columbia Public Library	525,050	566,415	-7.3%
7,355	7,258	1.3%	Callaway County Public Library	84,205	88,024	-4.3%
2,998	2,686	11.6%	Southern Boone County Public Library	29,183	27,130	7.6%
810	868	-6.7%	Bookmobile	9,599	9,625	-0.3%
257	207	24.2%	Delivery Services	2,619	2,335	12.2%

ELECTRONIC SERVICES

97,566	95,956	1.7%	DBRL Page Views (Non-Catalog)	1,194,805	1,171,787	2.0%
2,529	2,993	-15.5%	Database Uses	28,919	33,400	-13.4%
11,510	12,200	-5.7%	Internet Computer Sessions	166,206	174,109	-4.5%
12,554	12,756	-1.6%	Wireless Access Point Uses	139,785	130,289	7.3%

REFERENCE / OTHER NON-CIRCULATION CONTACTS

12,368	12,581	-1.7%	Columbia Public Library	157,101	167,671	-6.3%
1,935	2,099	-7.8%	Callaway County Public Library	27,111	28,457	-4.7%
1,132	1,637	-30.8%	Southern Boone County Public Library	18,026	19,152	-5.9%

MEETING ROOM USES

77	80	-3.8%	Community Groups Using Rooms (CPL)	857	836	2.5%
38	54	-29.6%	Library-related Uses (CPL)**	451	504	-10.5%
11	11	0.0%	Community Groups Using Rooms (CCPL)	116	105	10.5%
35	34	2.9%	Library-related Uses (CCPL)**	406	351	15.7%
15	13	15.4%	Community Groups Using Rooms (SBCPL)	169	180	-6.1%
24	30	-20.0%	Library-related Uses (SBCPL)**	283	285	-0.7%

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>				<u>PROGRAMS / COMMUNITY EVENTS</u>			<u>CUMULATIVE</u>			
<u>2017</u>	<u>2016</u>					<u>2017</u>	<u>2016</u>			
173	168	3.0%	Library Programs			2,087	2,030	2.8%		
4,433	3,364	31.8%	Number in Attendance			50,542	49,305	2.5%		
22	19	15.8%	Tours, Booths and Presentations			307	212	44.8%		
952	528	80.3%	Estimated Number in Attendance			17,627	11,227	57.0%		
<u>MATERIALS STATISTICS</u>										
412,423	412,714	-0.1%	Total Regional Books							
25,539	25,005	2.1%	Total Regional Spoken Recordings							
31,476	31,234	0.8%	Total Regional Music Recordings							
36,107	38,289	-5.7%	Total Regional Video Recordings							
220	-	-	Total Regional Devices							
725	716	1.3%	Total Regional Kits							
58,268	49,287	18.2%	Total Digital Materials							
564,758	557,245	1.3%	Total Regional Materials							
5,958	5,889	1.2%	Total Additions			62,765	71,517	-12.2%		
5,447	5,402	0.8%	Total Withdrawals			57,002	66,336	-14.1%		