



**SERVICE REPORT - DECEMBER 2017
DANIEL BOONE REGIONAL LIBRARY**

| <u>MONTH</u> | | <u>CIRCULATION STATISTICS</u> | | | | | <u>CUMULATIVE</u> | |
|--|-------------|-------------------------------|--|--|--|-------------|-------------------|--------|
| <u>2017</u> | <u>2016</u> | | | | | <u>2017</u> | <u>2016</u> | |
| 103,124 | 114,117 | -9.6% | Columbia Public Library* | | | 1,466,998 | 1,559,141 | -5.9% |
| 8,506 | 9,103 | -6.6% | Callaway County Public Library | | | 124,996 | 133,264 | -6.2% |
| 4,443 | 5,095 | -12.8% | Southern Boone County Public Library | | | 65,279 | 68,615 | -4.9% |
| 46,032 | 46,762 | -1.6% | Digital Branch (eBks, downloadable audiobks & magazines) | | | 547,061 | 504,647 | 8.4% |
| 5,839 | 5,751 | 1.5% | Outreach Circulation | | | 78,276 | 77,710 | 0.7% |
| 877 | 848 | 3.4% | Library-To-Go Circulation | | | 11,377 | 11,344 | 0.3% |
| 168,821 | 181,676 | -7.1% | Total Materials Circulated | | | 2,293,987 | 2,354,721 | -2.6% |
| <u>LIBRARY VISITS</u> | | | | | | | | |
| 49,958 | 41,908 | 19.2% | Columbia Public Library | | | 575,008 | 608,323 | -5.5% |
| 7,199 | 6,261 | 15.0% | Callaway County Public Library | | | 91,404 | 94,285 | -3.1% |
| 2,982 | 2,391 | 24.7% | Southern Boone County Public Library | | | 32,165 | 29,521 | 9.0% |
| 728 | 686 | 6.1% | Bookmobile | | | 10,327 | 10,311 | 0.2% |
| 218 | 224 | -2.7% | Delivery Services | | | 2,837 | 2,559 | 10.9% |
| <u>ELECTRONIC SERVICES</u> | | | | | | | | |
| 84,414 | 98,212 | -14.0% | DBRL Page Views (Non-Catalog) | | | 1,279,219 | 1,269,999 | 0.7% |
| 1,993 | 2,545 | -21.7% | Database Uses | | | 30,912 | 35,945 | -14.0% |
| 11,948 | 13,104 | -8.8% | Internet Computer Sessions | | | 178,154 | 187,213 | -4.8% |
| 12,557 | 11,976 | 4.9% | Wireless Access Point Uses | | | 152,342 | 142,265 | 7.1% |
| <u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u> | | | | | | | | |
| 10,948 | 11,865 | -7.7% | Columbia Public Library | | | 168,049 | 179,536 | -6.4% |
| 2,022 | 1,795 | 12.6% | Callaway County Public Library | | | 29,133 | 30,252 | -3.7% |
| 1,143 | 1,466 | -22.0% | Southern Boone County Public Library | | | 19,169 | 20,618 | -7.0% |
| <u>MEETING ROOM USES</u> | | | | | | | | |
| 45 | 60 | -25.0% | Community Groups Using Rooms (CPL) | | | 902 | 896 | 0.7% |
| 32 | 45 | -28.9% | Library-related Uses (CPL)** | | | 483 | 549 | -12.0% |
| 8 | 10 | -20.0% | Community Groups Using Rooms (CCPL) | | | 124 | 115 | 7.8% |
| 22 | 26 | -15.4% | Library-related Uses (CCPL)** | | | 428 | 377 | 13.5% |
| 13 | 7 | 85.7% | Community Groups Using Rooms (SBCPL) | | | 182 | 187 | -2.7% |
| 28 | 22 | 27.3% | Library-related Uses (SBCPL)** | | | 311 | 307 | 1.3% |

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

| <u>MONTH</u> | | | <u>PROGRAMS / COMMUNITY EVENTS</u> | <u>CUMULATIVE</u> | | |
|------------------------------------|-------------|--------|------------------------------------|-------------------|-------------|--------|
| <u>2017</u> | <u>2016</u> | | | <u>2017</u> | <u>2016</u> | |
| 122 | 137 | -10.9% | Library Programs | 2,209 | 2,167 | 1.9% |
| 2,571 | 3,099 | -17.0% | Number in Attendance | 53,113 | 52,404 | 1.4% |
| 21 | 12 | 75.0% | Tours, Booths and Presentations | 328 | 224 | 46.4% |
| 727 | 452 | 60.8% | Estimated Number in Attendance | 18,354 | 11,679 | 57.2% |
| <u>MATERIALS STATISTICS</u> | | | | | | |
| 411,656 | 413,089 | -0.3% | Total Regional Books | | | |
| 23,423 | 24,965 | -6.2% | Total Regional Spoken Recordings | | | |
| 31,245 | 31,290 | -0.1% | Total Regional Music Recordings | | | |
| 36,083 | 38,739 | -6.9% | Total Regional Video Recordings | | | |
| 220 | - | - | Total Regional Devices | | | |
| 724 | 715 | 1.3% | Total Regional Kits | | | |
| 58,758 | 49,432 | 18.9% | Total Digital Materials | | | |
| 562,109 | 558,230 | 0.7% | Total Regional Materials | | | |
| 4,673 | 5,897 | -20.8% | Total Additions | 67,438 | 77,414 | -12.9% |
| 5,817 | 4,294 | 35.5% | Total Withdrawals | 62,819 | 70,630 | -11.1% |