



**SERVICE REPORT - MARCH 2018
DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>		<u>CIRCULATION STATISTICS</u>					<u>CUMULATIVE</u>	
<u>2018</u>	<u>2017</u>					<u>2018</u>	<u>2017</u>	
120,758	133,895	-9.8%	Columbia Public Library*			343,980	384,215	-10.5%
9,820	11,194	-12.3%	Callaway County Public Library			28,948	31,783	-8.9%
4,993	6,200	-19.5%	Southern Boone County Public Library			15,083	17,125	-11.9%
53,077	45,624	16.3%	Digital Branch (eBks, downloadable audiobks & magazines)			153,230	134,546	13.9%
6,168	6,419	-3.9%	Outreach Circulation			18,424	18,733	-1.6%
1,248	1,147	8.8%	Library-To-Go Circulation			3,560	3,095	15.0%
196,064	204,479	-4.1%	Total Materials Circulated			563,225	589,497	-4.5%
<u>LIBRARY VISITS</u>								
48,111	51,823	-7.2%	Columbia Public Library			142,549	150,301	-5.2%
7,023	8,379	-16.2%	Callaway County Public Library			21,191	22,545	-6.0%
2,677	2,850	-6.1%	Southern Boone County Public Library			8,141	8,563	-4.9%
829	886	-6.4%	Bookmobile			2,310	2,624	-12.0%
238	232	2.6%	Delivery Services			729	688	6.0%
<u>ELECTRONIC SERVICES</u>								
112,820	114,760	-1.7%	DBRL Page Views (Non-Catalog)			337,248	350,982	-3.9%
2,729	2,921	-6.6%	Database Uses			8,008	9,206	-13.0%
13,278	14,648	-9.4%	Internet Computer Sessions			38,141	44,861	-15.0%
12,942	13,912	-7.0%	Wireless Access Point Uses			38,129	39,646	-3.8%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>								
15,694	15,442	1.6%	Columbia Public Library			44,973	45,402	-0.9%
2,040	2,445	-16.6%	Callaway County Public Library			6,520	6,947	-6.1%
1,403	1,936	-27.5%	Southern Boone County Public Library			3,606	5,644	-36.1%
<u>MEETING ROOM USES</u>								
73	81	-9.9%	Community Groups Using Rooms (CPL)			238	274	-13.1%
44	44	0.0%	Library-related Uses (CPL)**			124	130	-4.6%
10	11	-9.1%	Community Groups Using Rooms (CCPL)			24	27	-11.1%
39	41	-4.9%	Library-related Uses (CCPL)**			107	107	0.0%
16	16	0.0%	Community Groups Using Rooms (SBCPL)			62	49	26.5%
31	32	-3.1%	Library-related Uses (SBCPL)**			90	78	15.4%

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>				<u>PROGRAMS / COMMUNITY EVENTS</u>			<u>CUMULATIVE</u>			
<u>2018</u>	<u>2017</u>					<u>2018</u>	<u>2017</u>			
205	206	-0.5%	Library Programs			586	602	-2.7%		
7,001	4,621	51.5%	Number in Attendance			14,396	11,537	24.8%		
34	28	21.4%	Tours, Booths and Presentations			84	103	-18.4%		
1,723	969	77.8%	Estimated Number in Attendance			3,415	3,638	-6.1%		
<u>MATERIALS STATISTICS</u>										
408,666	405,819	0.7%	Total Regional Books							
23,553	24,538	-4.0%	Total Regional Spoken Recordings							
30,741	29,824	3.1%	Total Regional Music Recordings							
34,054	37,624	-9.5%	Total Regional Video Recordings							
224	-	-	Total Regional Devices							
706	695	1.6%	Total Regional Kits							
61,192	51,764	18.2%	Total Digital Materials							
559,136	550,264	1.6%	Total Regional Materials							
3,393	6,401	-47.0%	Total Additions			18,363	16,110	14.0%		
6,250	4,890	27.8%	Total Withdrawals			21,563	23,452	-8.1%		