



**SERVICE REPORT - APRIL 2018
DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>		<u>CIRCULATION STATISTICS</u>					<u>CUMULATIVE</u>	
<u>2018</u>	<u>2017</u>					<u>2018</u>	<u>2017</u>	
108,167	114,653	-5.7%	Columbia Public Library*			452,147	498,868	-9.4%
9,061	9,944	-8.9%	Callaway County Public Library			38,009	41,727	-8.9%
4,134	5,252	-21.3%	Southern Boone County Public Library			19,217	22,377	-14.1%
49,432	43,188	14.5%	Digital Branch (eBks, downloadable audiobks & magazines)			202,662	177,734	14.0%
6,409	6,457	-0.7%	Outreach Circulation			24,833	25,190	-1.4%
1,031	1,009	2.2%	Library-To-Go Circulation			4,591	4,104	11.9%
178,234	180,503	-1.3%	Total Materials Circulated			741,459	770,000	-3.7%
<u>LIBRARY VISITS</u>								
48,656	46,892	3.8%	Columbia Public Library			191,205	197,193	-3.0%
7,000	7,339	-4.6%	Callaway County Public Library			28,191	29,884	-5.7%
2,750	2,746	0.1%	Southern Boone County Public Library			10,891	11,309	-3.7%
903	901	0.2%	Bookmobile			3,213	3,525	-8.9%
197	227	-13.2%	Delivery Services			926	915	1.2%
<u>ELECTRONIC SERVICES</u>								
111,496	105,159	6.0%	DBRL Page Views (Non-Catalog)			448,744	456,141	-1.6%
2,699	2,855	-5.5%	Database Uses			10,707	12,061	-11.2%
13,457	14,441	-6.8%	Internet Computer Sessions			51,598	59,302	-13.0%
13,035	12,909	1.0%	Wireless Access Point Uses			51,164	52,555	-2.6%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>								
15,010	13,398	12.0%	Columbia Public Library			59,983	58,800	2.0%
2,166	2,399	-9.7%	Callaway County Public Library			8,686	9,346	-7.1%
1,118	2,163	-48.3%	Southern Boone County Public Library			4,724	7,807	-39.5%
<u>MEETING ROOM USES</u>								
81	85	-4.7%	Community Groups Using Rooms (CPL)			319	359	-11.1%
35	34	2.9%	Library-related Uses (CPL)**			159	164	-3.0%
11	12	-8.3%	Community Groups Using Rooms (CCPL)			35	39	-10.3%
41	45	-8.9%	Library-related Uses (CCPL)**			148	152	-2.6%
15	11	36.4%	Community Groups Using Rooms (SBCPL)			77	60	28.3%
34	28	21.4%	Library-related Uses (SBCPL)**			124	106	17.0%

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>			<u>PROGRAMS / COMMUNITY EVENTS</u>	<u>CUMULATIVE</u>		
<u>2018</u>	<u>2017</u>			<u>2018</u>	<u>2017</u>	
186	218	-14.7%	Library Programs	772	820	-5.9%
4,517	5,005	-9.8%	Number in Attendance	18,913	16,542	14.3%
35	38	-7.9%	Tours, Booths and Presentations	119	141	-15.6%
4,753	2,103	126.0%	Estimated Number in Attendance	8,168	5,741	42.3%
<u>MATERIALS STATISTICS</u>						
408,751	407,774	0.2%	Total Regional Books			
23,482	24,652	-4.7%	Total Regional Spoken Recordings			
30,916	29,818	3.7%	Total Regional Music Recordings			
33,030	37,069	-10.9%	Total Regional Video Recordings			
224	-	-	Total Regional Devices			
703	695	1.2%	Total Regional Kits			
62,724	52,387	19.7%	Total Digital Materials			
559,830	552,395	1.3%	Total Regional Materials			
2,894	5,071	-42.9%	Total Additions	21,257	21,181	0.4%
3,732	2,821	32.3%	Total Withdrawals	25,295	26,273	-3.7%