

**SERVICE REPORT - AUGUST 2018**  
**DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>			<u>CIRCULATION STATISTICS</u>	<u>CUMULATIVE</u>		
<u>2018</u>	<u>2017</u>			<u>2018</u>	<u>2017</u>	
125,034	126,726	-1.3%	Columbia Public Library*	951,078	1,020,087	-6.8%
10,511	10,892	-3.5%	Callaway County Public Library	79,362	86,838	-8.6%
6,454	5,547	16.4%	Southern Boone County Public Library	41,812	45,694	-8.5%
56,610	47,104	20.2%	Digital Branch (eBks, downloadable audiobks & magazines)	419,614	366,821	14.4%
6,374	6,659	-4.3%	Outreach Circulation	52,044	52,723	-1.3%
1,254	1,045	20.0%	Library-To-Go Circulation	9,034	7,428	21.6%
206,237	197,973	4.2%	Total Materials Circulated	1,552,944	1,579,591	-1.7%
<b><u>LIBRARY VISITS</u></b>						
49,560	41,068	20.7%	Columbia Public Library	387,895	388,159	-0.1%
7,001	8,341	-16.1%	Callaway County Public Library	56,008	60,994	-8.2%
2,716	2,505	8.4%	Southern Boone County Public Library	21,779	20,598	5.7%
888	864	2.8%	Bookmobile	6,656	7,084	-6.0%
232	251	-7.6%	Delivery Services	2,588	1,880	37.7%
<b><u>ELECTRONIC SERVICES</u></b>						
119,490	107,183	11.5%	DBRL Page Views (Non-Catalog)	914,622	889,704	2.8%
2,689	2,288	17.5%	Database Uses	20,785	21,779	-4.6%
14,617	17,301	-15.5%	Internet Computer Sessions	108,951	126,508	-13.9%
13,786	12,774	7.9%	Wireless Access Point Uses	105,093	102,110	2.9%
<b><u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u></b>						
15,663	15,097	3.7%	Columbia Public Library	121,427	117,584	3.3%
2,510	2,731	-8.1%	Callaway County Public Library	17,828	19,410	-8.2%
1,114	1,507	-26.1%	Southern Boone County Public Library	9,552	14,202	-32.7%
<b><u>MEETING ROOM USES</u></b>						
68	62	9.7%	Community Groups Using Rooms (CPL)	602	656	-8.2%
48	44	9.1%	Library-related Uses (CPL)**	328	307	6.8%
10	11	-9.1%	Community Groups Using Rooms (CCPL)	74	81	-8.6%
32	34	-5.9%	Library-related Uses (CCPL)**	298	298	0.0%
13	20	-35.0%	Community Groups Using Rooms (SBCPL)	139	121	14.9%
26	22	18.2%	Library-related Uses (SBCPL)**	224	207	8.2%

\*Includes ILL circulation

\*\* Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>			<u>PROGRAMS / COMMUNITY EVENTS</u>	<u>CUMULATIVE</u>		
<u>2018</u>	<u>2017</u>			<u>2018</u>	<u>2017</u>	
151	158	-4.4%	Library Programs	1,436	1,511	-5.0%
3,946	3,576	10.3%	Number in Attendance	38,754	36,445	6.3%
31	21	47.6%	Tours, Booths and Presentations	231	241	-4.1%
2,104	2,312	-9.0%	Estimated Number in Attendance	15,106	14,210	6.3%
<b><u>MATERIALS STATISTICS</u></b>						
411,644	412,166	-0.1%	Books			
23,704	24,967	-5.1%	Spoken Recordings			
31,261	30,572	2.3%	Music Recordings			
34,097	35,484	-3.9%	Video Recordings			
367	144	-	Devices			
741	729	1.6%	Kits			
64,441	55,393	16.3%	Digital Materials			
566,255	559,455	1.2%	Total Materials			
7,186	5,213	37.8%	Additions	47,729	43,495	9.7%
5,376	4,388	22.5%	Withdrawals	43,387	40,970	5.9%