

**SERVICE REPORT - SEPTEMBER 2018**  
**DANIEL BOONE REGIONAL LIBRARY**

| <u>MONTH</u>   |             |        | <u>CIRCULATION STATISTICS</u>                            | <u>CUMULATIVE</u> |             |        |
|--|-------------|--------|--|-------------------|-------------|--------|
| <u>2018</u>  | <u>2017</u> |        |  | <u>2018</u>       | <u>2017</u> |        |
| 114,381  | 114,256     | 0.1%   | Columbia Public Library*                                 | 1,065,459         | 1,134,343   | -6.1%  |
| 9,011  | 9,914       | -9.1%  | Callaway County Public Library                           | 88,373            | 96,752      | -8.7%  |
| 5,049  | 5,035       | 0.3%   | Southern Boone County Public Library                     | 46,861            | 50,729      | -7.6%  |
| 53,503   | 43,753      | 22.3%  | Digital Branch (eBks, downloadable audiobks & magazines) | 473,117           | 410,574     | 15.2%  |
| 6,387  | 6,709       | -4.8%  | Outreach Circulation                                     | 58,431            | 59,432      | -1.7%  |
| 1,254  | 1,090       | 15.0%  | Library-To-Go Circulation                                | 10,288            | 8,518       | 20.8%  |
| 189,585  | 180,757     | 4.9%   | Total Materials Circulated                               | 1,742,529         | 1,760,348   | -1.0%  |
| <b><u>LIBRARY VISITS</u></b>                             |             |        |  |                   |             |        |
| 49,376   | 40,468      | 22.0%  | Columbia Public Library                                  | 437,271           | 428,627     | 2.0%   |
| 7,025  | 7,820       | -10.2% | Callaway County Public Library                           | 63,033            | 68,814      | -8.4%  |
| 1,117  | 2,271       | -50.8% | Southern Boone County Public Library                     | 22,896            | 22,869      | 0.1%   |
| 924  | 930         | -0.6%  | Bookmobile   | 7,580             | 8,014       | -5.4%  |
| 257  | 241         | 6.6%   | Delivery Services  | 2,845             | 2,121       | 34.1%  |
| <b><u>ELECTRONIC SERVICES</u></b>                        |             |        |  |                   |             |        |
| 103,875  | 100,444     | 3.4%   | DBRL Page Views (Non-Catalog)                            | 1,018,497         | 990,148     | 2.9%   |
| 2,395  | 2,188       | 9.5%   | Database Uses  | 23,180            | 23,967      | -3.3%  |
| 14,575   | 13,714      | 6.3%   | Internet Computer Sessions                               | 123,526           | 140,222     | -11.9% |
| 13,836   | 12,065      | 14.7%  | Wireless Access Point Uses                               | 118,929           | 114,175     | 4.2%   |
| <b><u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u></b> |             |        |  |                   |             |        |
| 14,744   | 13,044      | 13.0%  | Columbia Public Library                                  | 136,171           | 130,628     | 4.2%   |
| 2,391  | 2,618       | -8.7%  | Callaway County Public Library                           | 20,219            | 22,028      | -8.2%  |
| 1,004  | 1,327       | -24.3% | Southern Boone County Public Library                     | 10,556            | 15,529      | -32.0% |
| <b><u>MEETING ROOM USES</u></b>                          |             |        |  |                   |             |        |
| 60   | 55          | 9.1%   | Community Groups Using Rooms (CPL)                       | 662               | 711         | -6.9%  |
| 55   | 23          | 139.1% | Library-related Uses (CPL)**                             | 383               | 330         | 16.1%  |
| 10   | 11          | -9.1%  | Community Groups Using Rooms (CCPL)                      | 84                | 92          | -8.7%  |
| 33   | 36          | -8.3%  | Library-related Uses (CCPL)**                            | 331               | 334         | -0.9%  |
| 15   | 14          | 7.1%   | Community Groups Using Rooms (SBCPL)                     | 154               | 135         | 14.1%  |
| 25   | 29          | -13.8% | Library-related Uses (SBCPL)**                           | 249               | 236         | 5.5%   |

\*Includes ILL circulation

\*\* Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

| <u>MONTH</u>                       |             |        | <u>PROGRAMS / COMMUNITY EVENTS</u> | <u>CUMULATIVE</u> |             |       |
|------------------------------------|-------------|--------|------------------------------------|-------------------|-------------|-------|
| <u>2018</u>                        | <u>2017</u> |        |                                    | <u>2018</u>       | <u>2017</u> |       |
| 187                                | 210         | -11.0% | Library Programs                   | 1,623             | 1,721       | -5.7% |
| 4,634                              | 4,868       | -4.8%  | Number in Attendance               | 43,388            | 41,313      | 5.0%  |
| 31                                 | 29          | 6.9%   | Tours, Booths and Presentations    | 262               | 270         | -3.0% |
| 1,316                              | 1,360       | -3.2%  | Estimated Number in Attendance     | 16,422            | 15,570      | 5.5%  |
| <b><u>MATERIALS STATISTICS</u></b> |             |        |                                    |                   |             |       |
| 410,611                            | 412,298     | -0.4%  | Books                              |                   |             |       |
| 23,748                             | 24,220      | -1.9%  | Spoken Recordings                  |                   |             |       |
| 31,420                             | 30,590      | 2.7%   | Music Recordings                   |                   |             |       |
| 34,602                             | 35,699      | -3.1%  | Video Recordings                   |                   |             |       |
| 367                                | 145         | -      | Devices                            |                   |             |       |
| 741                                | 728         | 1.8%   | Kits                               |                   |             |       |
| 65,265                             | 56,592      | 15.3%  | Digital Materials                  |                   |             |       |
| 566,754                            | 560,272     | 1.2%   | Total Materials                    |                   |             |       |
| 5,826                              | 6,526       | -10.7% | Additions                          | 53,555            | 50,021      | 7.1%  |
| 5,145                              | 5,462       | -5.8%  | Withdrawals                        | 48,532            | 46,432      | 4.5%  |