

SERVICE REPORT - NOVEMBER 2018
DANIEL BOONE REGIONAL LIBRARY

<u>MONTH</u>		<u>CIRCULATION STATISTICS</u>					<u>CUMULATIVE</u>	
<u>2018</u>	<u>2017</u>					<u>2018</u>	<u>2017</u>	
111,387	112,013	-0.6%	Columbia Public Library*			1,293,710	1,363,874	-5.1%
9,655	9,669	-0.1%	Callaway County Public Library			108,160	116,490	-7.2%
5,232	4,951	5.7%	Southern Boone County Public Library			58,143	60,836	-4.4%
57,501	44,230	30.0%	Digital Branch (eBks, downloadable audiobks & magazines)			586,550	501,029	17.1%
5,947	6,481	-8.2%	Outreach Circulation			70,685	72,437	-2.4%
1,231	997	23.5%	Library-To-Go Circulation			12,912	10,500	23.0%
190,953	178,341	7.1%	Total Materials Circulated			2,130,160	2,125,166	0.2%
<u>LIBRARY VISITS</u>								
47,789	49,888	-4.2%	Columbia Public Library			532,961	525,050	1.5%
7,980	7,355	8.5%	Callaway County Public Library			79,114	84,205	-6.0%
2,783	2,998	-7.2%	Southern Boone County Public Library			30,228	29,183	3.6%
759	810	-6.3%	Bookmobile			9,281	9,639	-3.7%
243	257	-5.4%	Delivery Services			3,354	2,614	28.3%
<u>ELECTRONIC SERVICES</u>								
90,421	97,566	-7.3%	DBRL Page Views (Non-Catalog)			1,206,015	1,194,805	0.9%
2,777	2,529	9.8%	Database Uses			28,698	28,919	-0.8%
14,036	11,510	21.9%	Internet Computer Sessions			151,539	166,206	-8.8%
13,649	12,554	8.7%	Wireless Access Point Uses			145,783	139,785	4.3%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>								
12,446	12,368	0.6%	Columbia Public Library			163,629	157,101	4.2%
2,129	1,935	10.0%	Callaway County Public Library			25,267	27,111	-6.8%
1,034	1,132	-8.7%	Southern Boone County Public Library			12,751	18,026	-29.3%
<u>MEETING ROOM USES</u>								
83	77	7.8%	Community Groups Using Rooms (CPL)			824	857	-3.9%
27	38	-28.9%	Library-related Uses (CPL)**			471	409	15.2%
11	11	0.0%	Community Groups Using Rooms (CCPL)			107	116	-7.8%
36	34	5.9%	Library-related Uses (CCPL)**			406	405	0.2%
10	15	-33.3%	Community Groups Using Rooms (SBCPL)			180	169	6.5%
28	24	16.7%	Library-related Uses (SBCPL)**			312	283	10.2%

*Includes ILL circulation

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>			<u>PROGRAMS / COMMUNITY EVENTS</u>	<u>CUMULATIVE</u>		
<u>2018</u>	<u>2017</u>			<u>2018</u>	<u>2017</u>	
168	173	-2.9%	Library Programs	2,004	2,087	-4.0%
3,641	4,433	-17.9%	Number in Attendance	51,165	50,542	1.2%
20	22	-9.1%	Tours, Booths and Presentations	273	307	-11.1%
660	952	-30.7%	Estimated Number in Attendance	17,696	17,627	0.4%
<u>MATERIALS STATISTICS</u>						
406,117	412,423	-1.5%	Books			
24,037	25,539	-5.9%	Spoken Recordings			
28,878	31,476	-8.3%	Music Recordings			
36,524	36,107	1.2%	Video Recordings			
367	220	-	Devices			
732	725	1.0%	Kits			
67,022	58,268	15.0%	Digital Materials			
563,677	564,758	-0.2%	Total Materials			
5,718	5,958	-4.0%	Additions	67,266	62,765	7.2%
7,976	5,447	46.4%	Withdrawals	64,852	57,002	13.8%