

**SERVICE REPORT - DECEMBER 2018**  
**DANIEL BOONE REGIONAL LIBRARY**

<u>MONTH</u>			<u>CIRCULATION STATISTICS</u>	<u>CUMULATIVE</u>		
<u>2018</u>	<u>2017</u>			<u>2018</u>	<u>2017</u>	
106,858	103,124	3.6%	Columbia Public Library*	1,400,568	1,466,998	-4.5%
8,563	8,506	0.7%	Callaway County Public Library	116,723	124,996	-6.6%
5,086	4,443	14.5%	Southern Boone County Public Library	63,229	65,279	-3.1%
60,486	46,032	31.4%	Digital Branch (eBks, downloadable audiobks & magazines)	647,036	547,061	18.3%
5,813	5,839	-0.4%	Outreach Circulation	76,498	78,276	-2.3%
1,252	877	42.8%	Library-To-Go Circulation	14,164	11,377	24.5%
188,058	168,821	11.4%	Total Materials Circulated	2,318,218	2,293,987	1.1%
<b><u>LIBRARY VISITS</u></b>						
48,688	49,958	-2.5%	Columbia Public Library	581,649	575,008	1.2%
7,900	7,199	9.7%	Callaway County Public Library	87,014	91,404	-4.8%
2,756	2,982	-7.6%	Southern Boone County Public Library	32,984	32,165	2.5%
700	728	-3.8%	Bookmobile	9,981	10,367	-3.7%
222	218	1.8%	Delivery Services	3,576	2,832	26.3%
<b><u>ELECTRONIC SERVICES</u></b>						
80,811	84,414	-4.3%	DBRL Page Views (Non-Catalog)	1,286,826	1,279,219	0.6%
2,208	1,993	10.8%	Database Uses	30,906	30,912	0.0%
13,874	11,948	16.1%	Internet Computer Sessions	165,413	178,154	-7.2%
14,597	12,557	16.2%	Wireless Access Point Uses	160,380	152,342	5.3%
<b><u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u></b>						
11,581	10,948	5.8%	Columbia Public Library	175,210	168,049	4.3%
2,062	2,022	2.0%	Callaway County Public Library	27,329	29,133	-6.2%
1,004	1,143	-12.2%	Southern Boone County Public Library	13,755	19,169	-28.2%
<b><u>MEETING ROOM USES</u></b>						
68	45	51.1%	Community Groups Using Rooms (CPL)	892	902	-1.1%
11	32	-65.6%	Library-related Uses (CPL)**	482	441	9.3%
11	8	37.5%	Community Groups Using Rooms (CCPL)	118	124	-4.8%
20	22	-9.1%	Library-related Uses (CCPL)**	426	427	-0.2%
8	13	-38.5%	Community Groups Using Rooms (SBCPL)	188	182	3.3%
24	28	-14.3%	Library-related Uses (SBCPL)**	336	311	8.0%

\*Includes ILL circulation

\*\* Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

<u>MONTH</u>			<u>PROGRAMS / COMMUNITY EVENTS</u>	<u>CUMULATIVE</u>		
<u>2018</u>	<u>2017</u>			<u>2018</u>	<u>2017</u>	
110	122	-9.8%	Library Programs	2,114	2,209	-4.3%
2,600	2,571	1.1%	Number in Attendance	53,765	53,113	1.2%
14	21	-33.3%	Tours, Booths and Presentations	287	328	-12.5%
462	727	-36.5%	Estimated Number in Attendance	18,158	18,354	-1.1%
<b><u>MATERIALS STATISTICS</u></b>						
403,871	411,656	-1.9%	Books			
23,945	23,423	2.2%	Spoken Recordings			
28,243	31,245	-9.6%	Music Recordings			
37,186	36,083	3.1%	Video Recordings			
367	220	-	Devices			
731	724	1.0%	Kits			
67,503	58,758	14.9%	Digital Materials			
561,846	562,109	0.0%	Total Materials			
3,595	4,673	-23.1%	Additions	70,861	67,438	5.1%
5,950	5,817	2.3%	Withdrawals	70,802	62,819	12.7%