## SERVICE REPORT - JUNE 2019
### DANIEL BOONE REGIONAL LIBRARY

### CIRCULATION STATISTICS

<table>
<thead>
<tr>
<th>MONTH</th>
<th>CUMULATIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>2018</td>
</tr>
<tr>
<td>126,925</td>
<td>124,438</td>
</tr>
<tr>
<td>10,624</td>
<td>10,798</td>
</tr>
<tr>
<td>6,324</td>
<td>5,644</td>
</tr>
<tr>
<td>3,793</td>
<td>0</td>
</tr>
<tr>
<td>64,599</td>
<td>53,474</td>
</tr>
<tr>
<td>8,658</td>
<td>7,581</td>
</tr>
<tr>
<td>587</td>
<td>953</td>
</tr>
<tr>
<td>221,510</td>
<td>202,888</td>
</tr>
</tbody>
</table>

- Columbia Public Library*  
  - 2019: 708,570  
  - 2018: 692,444  
  - Increase: 2.3%
- Callaway County Public Library  
  - 2019: 60,029  
  - 2018: 58,053  
  - Increase: 3.4%
- Southern Boone County Public Library  
  - 2019: 35,504  
  - 2018: 29,741  
  - Increase: 19.4%
- Holts Summit Public Library  
  - 2019: 14,040  
  - 2018: 0  
  - Increase: 0%
- Digital Branch (eBks, downloadable audiobks & magazines)  
  - 2019: 376,882  
  - 2018: 307,432  
  - Increase: 22.6%
- Outreach Circulation  
  - 2019: 41,541  
  - 2018: 38,843  
  - Increase: 6.9%
- Library-To-Go Circulation  
  - 2019: 5,521  
  - 2018: 6,690  
  - Decrease: 17.5%
- Total Materials Circulated  
  - 2019: 1,242,087  
  - 2018: 1,133,203  
  - Increase: 9.6%

### LIBRARY VISITS

<table>
<thead>
<tr>
<th>MONTH</th>
<th>CUMULATIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>46,155</td>
<td>48,999</td>
</tr>
<tr>
<td>6,598</td>
<td>6,955</td>
</tr>
<tr>
<td>2,676</td>
<td>2,711</td>
</tr>
<tr>
<td>1,453</td>
<td>0</td>
</tr>
<tr>
<td>1,552</td>
<td>888</td>
</tr>
<tr>
<td>250</td>
<td>263</td>
</tr>
</tbody>
</table>

- Columbia Public Library  
  - 2019: 280,119  
  - 2018: 289,224  
  - Decrease: 3.1%
- Callaway County Public Library  
  - 2019: 40,142  
  - 2018: 42,157  
  - Decrease: 4.8%
- Southern Boone County Public Library  
  - 2019: 16,289  
  - 2018: 16,307  
  - Decrease: 0.1%
- Holts Summit Public Library  
  - 2019: 7,277  
  - 2018: 0  
  - Increase: 0%
- Bookmobile  
  - 2019: 7,077  
  - 2018: 4,997  
  - Increase: 41.6%
- Delivery Services  
  - 2019: 1,460  
  - 2018: 1,452  
  - Increase: 0.6%

### ELECTRONIC SERVICES

<table>
<thead>
<tr>
<th>MONTH</th>
<th>CUMULATIVE</th>
</tr>
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<tbody>
<tr>
<td>97,706</td>
<td>117,973</td>
</tr>
<tr>
<td>2,213</td>
<td>2,474</td>
</tr>
<tr>
<td>12,525</td>
<td>14,245</td>
</tr>
<tr>
<td>11,611</td>
<td>13,697</td>
</tr>
</tbody>
</table>

- DBRL Page Views (Non-Catalog)  
  - 2019: 618,160  
  - 2018: 682,852  
  - Decrease: 9.5%
- Database Uses  
  - 2019: 16,425  
  - 2018: 15,586  
  - Increase: 5.4%
- Internet Computer Sessions  
  - 2019: 76,566  
  - 2018: 79,933  
  - Decrease: 4.2%
- Wireless Access Point Uses  
  - 2019: 75,429  
  - 2018: 77,612  
  - Decrease: 2.8%

### REFERENCE / OTHER NON-CIRCULATION CONTACTS

<table>
<thead>
<tr>
<th>MONTH</th>
<th>CUMULATIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>14,711</td>
<td>15,219</td>
</tr>
<tr>
<td>2,053</td>
<td>2,262</td>
</tr>
<tr>
<td>1,162</td>
<td>1,157</td>
</tr>
<tr>
<td>881</td>
<td>0</td>
</tr>
</tbody>
</table>

- Columbia Public Library  
  - 2019: 85,680  
  - 2018: 89,086  
  - Decrease: 3.8%
- Callaway County Public Library  
  - 2019: 10,154  
  - 2018: 13,401  
  - Decrease: 24.2%
- Southern Boone County Public Library  
  - 2019: 6,744  
  - 2018: 7,203  
  - Decrease: 6.4%
- Holts Summit Public Library  
  - 2019: 3,143  
  - 2018: 0  
  - Increase: 0%

### PROGRAMS / COMMUNITY EVENTS

<table>
<thead>
<tr>
<th>MONTH</th>
<th>CUMULATIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>184</td>
<td>185</td>
</tr>
<tr>
<td>5,498</td>
<td>7,615</td>
</tr>
<tr>
<td>15</td>
<td>24</td>
</tr>
<tr>
<td>791</td>
<td>1,004</td>
</tr>
</tbody>
</table>

- Library Programs  
  - 2019: 1,070  
  - 2018: 1,109  
  - Decrease: 3.5%
- Number in Attendance  
  - 2019: 28,437  
  - 2018: 29,284  
  - Decrease: 2.9%
- Tours, Booths and Presentations  
  - 2019: 140  
  - 2018: 158  
  - Decrease: 11.4%
- Estimated Number in Attendance  
  - 2019: 8,312  
  - 2018: 10,039  
  - Decrease: 17.2%

*Includes ILL circulation  
**Includes use by the Friends groups, library boards and committees, staff meetings and library programs.
<table>
<thead>
<tr>
<th>MONTH</th>
<th>MEETING ROOM USES</th>
<th>CUMULATIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2019</td>
<td>2018</td>
</tr>
<tr>
<td>77</td>
<td>74</td>
<td>4.1%</td>
</tr>
<tr>
<td>23</td>
<td>43</td>
<td>-46.5%</td>
</tr>
<tr>
<td>7</td>
<td>7</td>
<td>0.0%</td>
</tr>
<tr>
<td>38</td>
<td>42</td>
<td>-9.5%</td>
</tr>
<tr>
<td>11</td>
<td>18</td>
<td>-38.9%</td>
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<tr>
<td>24</td>
<td>24</td>
<td>0.0%</td>
</tr>
<tr>
<td>5</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>0</td>
<td></td>
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**MATERIALS STATISTICS**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th>2019</th>
<th>2018</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>398,308</td>
<td>411,693</td>
<td>-3.3%</td>
<td>Books</td>
<td></td>
<td></td>
</tr>
<tr>
<td>22,860</td>
<td>23,623</td>
<td>-3.2%</td>
<td>Spoken Recordings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25,415</td>
<td>31,159</td>
<td>-18.4%</td>
<td>Music Recordings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>38,342</td>
<td>31,955</td>
<td>20.0%</td>
<td>Video Recordings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>427</td>
<td>230</td>
<td>85.7%</td>
<td>Devices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>745</td>
<td>716</td>
<td>4.1%</td>
<td>Kits</td>
<td></td>
<td></td>
</tr>
<tr>
<td>70,627</td>
<td>63,582</td>
<td>11.1%</td>
<td>Digital Materials</td>
<td></td>
<td></td>
</tr>
<tr>
<td>556,724</td>
<td>562,958</td>
<td>-1.1%</td>
<td>Total Materials</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>