

SERVICE REPORT - DEC 2021

DANIEL BOONE REGIONAL LIBRARY

<u>MONTH</u>			<u>CUMULATIVE</u>			
<u>2021</u>	<u>2020</u>		<u>CIRCULATION STATISTICS</u>	<u>2021</u>	<u>2020</u>	
85,998	84,132	2.2%	Columbia Public Library*	1,086,818	914,999	18.8%
6,816	6,240	9.2%	Callaway County Public Library	81,301	71,045	14.4%
4,754	4,450	6.8%	Southern Boone County Public Library	58,046	48,060	20.8%
4,176	3,301	26.5%	Holts Summit Public Library	50,265	32,840	53.1%
75,180	80,140	-6.2%	Digital Branch (eBks, downloadable audiobks & magazines)	941,010	930,108	1.2%
5,040	4,230	19.1%	Outreach Circulation	57,576	47,038	22.4%
609	733	-16.9%	Library-To-Go Circulation (Hallsville)	7,250	6,691	8.4%
182,573	183,226	-0.4%	Total Materials Circulated	2,282,266	2,050,781	11.3%
<u>LIBRARY VISITS</u>						
21,055	13,528	55.6%	Columbia Public Library	230,299	242,571	-5.1%
2,933	453	547.5%	Callaway County Public Library	29,782	19,152	55.5%
1,999	1,608	24.3%	Southern Boone County Public Library	21,932	21,024	4.3%
1,188	1,039	14.3%	Holts Summit Public Library	17,279	13,986	23.5%
221	171	29.2%	Bookmobile	2,402	4,586	-47.6%
197	185	6.5%	Delivery Services	2,225	1,675	32.8%
<u>ELECTRONIC SERVICES</u>						
78,877	79,655	-1.0%	DBRL Page Views (Non-Catalog)	1,127,812	1,081,779	4.3%
2,263	2,201	2.8%	Database Uses	32,145	28,978	10.9%
3,973	2,635	50.8%	Internet Computer Sessions	29,022	43,362	-33.1%
2,826	2,675	5.6%	Wireless Access Point Uses	21,011	49,390	-57.5%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>						
7,701	5,847	31.7%	Columbia Public Library	98,843	83,209	18.8%
937	825	13.6%	Callaway County Public Library	11,788	10,865	8.5%
662	444	49.1%	Southern Boone County Public Library	7,732	6,415	20.5%
517	462	11.9%	Holts Summit Public Library	8,228	5,239	57.1%
<u>PROGRAMS / COMMUNITY EVENTS</u>						
29	30	-3.3%	Library Programs	504	608	-17.1%
2,022	4,881	-58.6%	Number in Attendance	48,469	45,919	5.6%
1	1	0.0%	Tours, Booths and Presentations	101	47	114.9%
1	25	-96.0%	Estimated Number in Attendance	6,174	2,350	162.7%

*Includes ILL circulation

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<u>2021</u>	<u>2020</u>		<u>2021</u>	<u>2020</u>	
<u>MEETING ROOM USES</u>					
3	0		8	212	-96.2%
29	0		222	97	128.9%
0	0		0	22	-100.0%
4	0		21	79	-73.4%
1	0		1	29	-96.6%
1	0		1	49	-98.0%
0	0		0	5	-100.0%
1	0		3	19	-84.2%
<u>MATERIALS STATISTICS</u>					
366,137	396,023	-7.5%	Books		
18,994	22,353	-15.0%	Spoken Recordings		
20,852	24,284	-14.1%	Music Recordings		
39,337	39,921	-1.5%	Video Recordings		
513	491	4.5%	Devices		
755	741	1.9%	Kits		
91,186	85,882	6.2%	Digital Materials		
537,774	569,695	-5.6%	Total Materials		

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.