

# SERVICE REPORT - MARCH 2022

## DANIEL BOONE REGIONAL LIBRARY

| <u>MONTH</u>                                      |             |        | <u>CUMULATIVE</u>  |             |             |        |
|---|-------------|--------|--|-------------|-------------|--------|
| <u>2022</u>                                       | <u>2021</u> |        | <u>CIRCULATION STATISTICS</u>                            | <u>2022</u> | <u>2021</u> |        |
| 97,202  | 89,871      | 8.2%   | Columbia Public Library*                                 | 258,868     | 257,013     | 0.7%   |
| 7,686   | 6,773       | 13.5%  | Callaway County Public Library                           | 21,520      | 18,223      | 18.1%  |
| 5,342   | 4,900       | 9.0%   | Southern Boone County Public Library                     | 15,277      | 13,691      | 11.6%  |
| 4,843   | 3,718       | 30.3%  | Holts Summit Public Library                              | 13,126      | 10,684      | 22.9%  |
| 82,311  | 83,735      | -1.7%  | Digital Branch (eBks, downloadable audiobks & magazines) | 239,308     | 247,487     | -3.3%  |
| 5,154   | 4,133       | 24.7%  | Outreach Circulation                                     | 13,780      | 11,573      | 19.1%  |
| 437   | 744         | -41.3% | Library-To-Go Circulation (Hallsville)                   | 1,437       | 2,152       | -33.2% |
| 202,975   | 193,874     | 4.7%   | Total Materials Circulated                               | 563,316     | 560,823     | 0.4%   |
| <u>LIBRARY VISITS</u>                             |             |        |  |             |             |        |
| 20,875  | 20,233      | 3.2%   | Columbia Public Library                                  | 61,260      | 53,121      | 15.3%  |
| 2,942   | 2,080       | 41.4%  | Callaway County Public Library                           | 8,675       | 5,092       | 70.4%  |
| 1,836   | 1,730       | 6.1%   | Southern Boone County Public Library                     | 5,669       | 4,874       | 16.3%  |
| 1,155   | 1,688       | -31.6% | Holts Summit Public Library                              | 3,381       | 4,518       | -25.2% |
| 252   | 169         | 49.1%  | Bookmobile   | 557         | 433         | 28.6%  |
| 220   | 182         | 20.9%  | Delivery Services  | 514         | 514         | 0.0%   |
| <u>ELECTRONIC SERVICES</u>                        |             |        |  |             |             |        |
| 93,971  | 98,464      | -4.6%  | DBRL Page Views (Non-Catalog)                            | 290,388     | 290,367     | 0.0%   |
| 2,410   | 2,573       | -6.3%  | Database Uses  | 6,777       | 7,868       | -13.9% |
| 3,295   | 1,376       | 139.5% | Internet Computer Sessions                               | 9,975       | 5,758       | 73.2%  |
| 3,552   | 1,120       | 217.1% | Wireless Access Point Uses                               | 8,772       | 2,873       | 205.3% |
| <u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u> |             |        |  |             |             |        |
| 11,188  | 8,793       | 27.2%  | Columbia Public Library                                  | 27,739      | 23,237      | 19.4%  |
| 1,060   | 1,024       | 3.5%   | Callaway County Public Library                           | 2,891       | 2,940       | -1.7%  |
| 802   | 591         | 35.7%  | Southern Boone County Public Library                     | 2,147       | 1,480       | 45.1%  |
| 613   | 672         | -8.8%  | Holts Summit Public Library                              | 1,791       | 1,981       | -9.6%  |
| <u>PROGRAMS / COMMUNITY EVENTS</u>                |             |        |  |             |             |        |
| 51  | 47          | 8.5%   | Library Programs   | 122         | 130         | -6.2%  |
| 2,973   | 4,705       | -36.8% | Number in Attendance                                     | 7,526       | 14,615      | -48.5% |
| 4   | 33          | -87.9% | Tours, Booths and Presentations                          | 13          | 54          | -75.9% |
| 403   | 1,119       | -64.0% | Estimated Number in Attendance                           | 1,624       | 1,960       | -17.1% |

\*Includes ILL circulation

| <u>MONTH</u>                |             |        |                                      | <u>CUMULATIVE</u> |             |
|-----------------------------|-------------|--------|--------------------------------------|-------------------|-------------|
| <u>2022</u>                 | <u>2021</u> |        | <u>MEETING ROOM USES</u>             | <u>2022</u>       | <u>2021</u> |
| 1                           | 0           |        | Community Groups Using Rooms (CPL)   | 5                 | 0           |
| 26                          | 0           |        | Library-related Uses (CPL)**         | 71                | 0           |
| 0                           | 0           |        | Community Groups Using Rooms (CCPL)  | 0                 | 0           |
| 2                           | 0           |        | Library-related Uses (CCPL)**        | 5                 | 0           |
| 1                           | 0           |        | Community Groups Using Rooms (SBCPL) | 3                 | 0           |
| 1                           | 0           |        | Library-related Uses (SBCPL)**       | 2                 | 0           |
| 0                           | 0           |        | Community Groups Using Rooms (HSPL)  | 0                 | 0           |
| 1                           | 0           |        | Library-related Uses (HSPL)**        | 1                 | 0           |
| <u>MATERIALS STATISTICS</u> |             |        |                                      |                   |             |
| 361,076                     | 378,544     | -4.6%  | Books                                |                   |             |
| 18,438                      | 20,921      | -11.9% | Spoken Recordings                    |                   |             |
| 20,258                      | 22,483      | -9.9%  | Music Recordings                     |                   |             |
| 37,292                      | 38,819      | -3.9%  | Video Recordings                     |                   |             |
| 483                         | 540         | -10.6% | Devices                              |                   |             |
| 731                         | 730         | 0.1%   | Kits                                 |                   |             |
| 91,807                      | 87,708      | 4.7%   | Digital Materials                    |                   |             |
| 530,085                     | 549,745     | -3.6%  | Total Materials                      |                   |             |

This document has been updated to correct a minor error in 2021 cumulative data.

\*\* Includes use by the Friends groups, library boards and committees, staff meetings and library programs.