

SERVICE REPORT - MAY 2026

DANIEL BOONE REGIONAL LIBRARY

<u>MONTH</u>			<u>CUMULATIVE</u>			
<u>2026</u>	<u>2025</u>		<u>CIRCULATION STATISTICS</u>	<u>2026</u>	<u>2025</u>	
107,004	110,850	-3.5%	Columbia Public Library	514,578	543,020	-5.2%
5,170	7,687	-32.7%	Callaway County Public Library	33,198	39,985	-17.0%
5,946	5,713	4.1%	Southern Boone County Public Library	26,840	29,073	-7.7%
4,942	5,467	-9.6%	Holts Summit Public Library	25,091	25,941	-3.3%
114,523	109,833	4.3%	Digital Branch (eBks, downloadable audiobks & magazines)	576,028	538,484	7.0%
5,896	5,906	-0.2%	Outreach Circulation	28,866	28,469	1.4%
950	912	4.2%	Library-To-Go Circulation (Hallsville)	4,672	4,536	3.0%
244,431	246,368	-0.8%	Total Materials Circulated	1,209,273	1,209,508	0.0%
<u>LIBRARY VISITS</u>						
31,720	29,913	6.0%	Columbia Public Library	170,613	160,560	6.3%
0	3,701	-100.0%	Callaway County Public Library	9,581	22,056	-56.6%
2,910	2,758	5.5%	Southern Boone County Public Library	15,235	14,844	2.6%
0	1,930	-100.0%	Holts Summit Public Library	0	8,147	-100.0%
1,047	1,230	-14.9%	Bookmobile	5,390	5,133	5.0%
245	250	-2.0%	Delivery Services	1,336	1,150	16.2%
<u>ELECTRONIC SERVICES</u>						
110,747	106,148	4.3%	DBRL Page Views (Non-Catalog)	547,965	521,906	5.0%
2,777	2,412	15.1%	Database Uses	13,499	13,053	3.4%
4,382	5,042	-13.1%	Internet Computer Sessions	24,403	24,531	-0.5%
4,780	4,959	-3.6%	Wireless Access Point Uses	22,998	24,671	-6.8%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>						
9,895	9,689	2.1%	Columbia Public Library	55,291	51,951	6.4%
366	1,127	-67.5%	Callaway County Public Library	3,780	5,462	-30.8%
882	911	-3.2%	Southern Boone County Public Library	4,202	4,418	-4.9%
699	709	-1.4%	Holts Summit Public Library	3,152	3,135	0.5%
<u>PROGRAMS / COMMUNITY EVENTS</u>						
147	136	8.1%	Library Programs	798	676	18.0%
2,958	3,131	-5.5%	Number in Attendance	17,703	14,249	24.2%
12	18	-33.3%	Tours, Booths and Presentations	79	82	-3.7%
1,682	2,986	-43.7%	Estimated Number in Attendance	4,488	5,897	-23.9%

<u>MONTH</u>			<u>MEETING ROOM USES</u>	<u>CUMULATIVE</u>		
<u>2026</u>	<u>2025</u>			<u>2026</u>	<u>2025</u>	
69	60	15.0%	Community Groups Using Rooms (CPL)	326	320	1.9%
88	85	3.5%	Library-related Uses (CPL)**	431	454	-5.1%
0	0		Community Groups Using Rooms (CCPL)	17	16	6.3%
0	20	-100.0%	Library-related Uses (CCPL)**	45	94	-52.1%
5	9	-44.4%	Community Groups Using Rooms (SBCPL)	43	70	-38.6%
25	18	38.9%	Library-related Uses (SBCPL)**	144	92	56.5%
5	0		Community Groups Using Rooms (HSPL)	15	10	50.0%
17	16	6.3%	Library-related Uses (HSPL)**	80	57	40.4%
<u>MATERIALS STATISTICS</u>						
357,068	355,214	0.5%	Books			
12,548	13,437	-6.6%	Spoken Recordings			
15,467	15,548	-0.5%	Music Recordings			
35,771	37,139	-3.7%	Video Recordings			
237	163	45.4%	Devices			
1,511	1,298	16.4%	Kits			
106,241	103,843	2.3%	Digital Materials			
528,843	526,642	0.4%	Total Materials			

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

Service Report: May 2026

Circulation

Compared to May of 2025, Circulation statistics have decreased at every location with the exception of the Digital Branch, Southern Boone County Public Library, and the Library-To-Go Lockers. The Callaway County Public Library saw the largest decrease in circulation of 32.6%, which is a trend we expect to see with the closure of the building for the HVAC replacement.

Library Visits

The door counter at the Holts Summit Public Library (HSPL) remains broken as seen by the zero data for May 2026 and the Callaway County Public Library is also zero for the month as we are unable to access the data due to the HVAC replacement. The Bookmobile saw a decrease in visits due to missing five centers while closed for Memorial Day. Other locations saw slight fluctuations.

Electronic Services

Database usage has increased again this month when compared to 2025 data. Regan Richards, Web Developer, commented that this rise is again due to visits (342 uses) to our new resource, the "New York Times All Access" which we started offering in February. Another new resource, the Wall Street Journal (61 uses) also accounts for some of the 15.1% increase in subscription resources usage since this month last year.

Internet Computer Sessions and WIFI Usage have both continued to show decreases compared to usage in 2025 due to the lack of usage at CCPL during the HVAC replacement.

Reference/ Other Non-Circulation Contacts

Reference and Non-Circulation Contacts fluctuated minorly at most locations, while the CCPL closure continues to affect this data as well. While the temporary location is open, its decreased size and usage caused the 67.5% decrease seen on the report.

Programs/Community Events

Compared to May of 2025, Library programs have increased in number by 8.1% while decreasing in attendance by 5.5%. While 147 programs were reported, 11 were cancelled, placing the number of programs closer to the number in May of 2025. Tours, Booths and Presentations saw a decrease in both number and attendance similar to last month.

Notary Services

In the month of May, our notaries completed 530 notarizations for a total of 2,752 notarizations in 2026 thus far.

Passport Services

In the month of May, our team processed 153 new passport applications.

Social Work

Our Social work department made 108 patron contacts in the month of May.