

SERVICE REPORT - JULY 2026

DANIEL BOONE REGIONAL LIBRARY

<u>MONTH</u>			<u>CUMULATIVE</u>			
<u>2026</u>	<u>2025</u>		<u>CIRCULATION STATISTICS</u>	<u>2026</u>	<u>2025</u>	
117,790	126,297	-6.7%	Columbia Public Library	743,514	789,157	-5.8%
6,631	9,294	-28.7%	Callaway County Public Library	44,810	57,764	-22.4%
6,897	6,835	0.9%	Southern Boone County Public Library	40,053	41,931	-4.5%
6,437	5,776	11.4%	Holts Summit Public Library	37,611	38,340	-1.9%
113,381	116,778	-2.9%	Digital Branch (eBks, downloadable audiobks & magazines)	799,870	755,531	5.9%
7,108	7,320	-2.9%	Outreach Circulation	43,073	41,994	2.6%
1,014	923	9.9%	Library-To-Go Circulation (Hallsville)	6,669	6,384	4.5%
259,258	273,223	-5.1%	Total Materials Circulated	1,715,600	1,731,101	-0.9%
<u>LIBRARY VISITS</u>						
34,697	33,505	3.6%	Columbia Public Library	239,088	225,892	5.8%
3,000	4,607	-34.9%	Callaway County Public Library	12,581	29,868	-57.9%
3,237	2,660	21.7%	Southern Boone County Public Library	21,658	18,469	17.3%
0	2,107	-100.0%	Holts Summit Public Library	0	11,987	-100.0%
1,042	1,144	-8.9%	Bookmobile	7,533	7,387	2.0%
257	252	2.0%	Delivery Services	1,880	1,609	16.8%
<u>ELECTRONIC SERVICES</u>						
128,813	109,965	17.1%	DBRL Page Views (Non-Catalog)	787,439	736,131	7.0%
3,091	2,455	25.9%	Database Uses	19,679	17,886	10.0%
5,291	5,163	2.5%	Internet Computer Sessions	34,296	34,468	-0.5%
5,066	4,924	2.9%	Wireless Access Point Uses	32,553	33,840	-3.8%
<u>REFERENCE / OTHER NON-CIRCULATION CONTACTS</u>						
11,420	11,496	-0.7%	Columbia Public Library	77,848	73,840	5.4%
914	1,196	-23.6%	Callaway County Public Library	5,087	7,720	-34.1%
841	953	-11.8%	Southern Boone County Public Library	5,955	6,374	-6.6%
878	768	14.3%	Holts Summit Public Library	4,861	4,702	3.4%
120			Outreach Services*	120		
<u>PROGRAMS / COMMUNITY EVENTS</u>						
151	170	-11.2%	Library Programs	1,097	974	12.6%
5,084	4,461	14.0%	Number in Attendance	27,121	21,974	23.4%
8	9	-11.1%	Tours, Booths and Presentations	103	107	-3.7%
518	670	-22.7%	Estimated Number in Attendance	6,209	8,201	-24.3%

<u>MONTH</u>			<u>MEETING ROOM USES</u>	<u>CUMULATIVE</u>		
<u>2026</u>	<u>2025</u>			<u>2026</u>	<u>2025</u>	
65	67	-3.0%	Community Groups Using Rooms (CPL)	449	436	3.0%
97	89	9.0%	Library-related Uses (CPL)**	628	627	0.2%
3	5	-40.0%	Community Groups Using Rooms (CCPL)	20	25	-20.0%
12	20	-40.0%	Library-related Uses (CCPL)**	57	136	-58.1%
14	7	100.0%	Community Groups Using Rooms (SBCPL)	69	83	-16.9%
29	20	45.0%	Library-related Uses (SBCPL)**	202	134	50.7%
1	1	0.0%	Community Groups Using Rooms (HSPL)	20	13	53.8%
21	21	0.0%	Library-related Uses (HSPL)**	128	87	47.1%
<u>MATERIALS STATISTICS</u>						
357,720	353,089	1.3%	Books			
12,365	16,262	-24.0%	Spoken Recordings			
15,416	15,546	-0.8%	Music Recordings			
36,384	37,568	-3.2%	Video Recordings			
235	162	45.1%	Devices			
1,541	1,399	10.2%	Kits			
106,142	104,519	1.6%	Digital Materials			
529,803	528,545	0.2%	Total Materials			

* Includes reference questions recieved at lobby stops, homebound deliveries and on the bookmobile

** Includes use by the Friends groups, library boards and committees, staff meetings and library programs.

Service Report: July 2026

Circulation

Compared to July of 2025, our total circulation statistics have decreased by 5.1% with the decrease in circulation at the Callaway County Public Library (-28.7%), driving the decrease as they return to normal after reopening the main location.

Library Visits

The door counter at the Holts Summit Public Library (HSPL) remains broken as seen by the zero data for July 2026, however CCPL visits have returned to the report with the reopening of the main location. While the visits are down by 34.9%, it should be noted that the grand reopening did not happen until July 17th.

Electronic Services

Page Views increased by 25.9% when compared to last July. Regan Richards, Web Developer, shared that this increase was largely due to an increase in page views relating to the strategic planning survey (2,612 views) and to Rainbow Story Time (1,527 views). For context, Regan added that the next most popular events this month were Giant Dinosaur & Fossil Dig Adventure (194 views), No-Excuse Absentee Voting (184 views) and CosplayCon (144 views). Database Usage also continues to grow with access to NYT All Access (346 views) and Newsbank access to the Columbia Daily Tribune (343 views) continue to grow steadily and are now our top resources, with Consumer Reports (309 views) coming in a close third.

Reference/ Other Non-Circulation Contacts

Reference and Non-Circulation Contacts saw slight fluctuation at most locations, while the CCPL closure affected this data as well. With the branch reopening having taken place, I would expect contacts to start to return to normal in coming months.

We have added a new line to this section in order to begin recording reference contacts received through our Outreach Services including lobby stops, homebound deliveries and on the bookmobile. Please note that, because we are beginning in July, the cumulative column will not actually reflect the entire year and blanks will remain on both 2025 columns through the rest of the reports this year.

Programs/Community Events

When compared to July of 2025, both Library Programs and Tours, Booths, and Presentations have decreased in number. High attendance Library Programs this month included Rainbow Story Time (200 People), the CCPL Grand Reopening (175 People), and all of the Giant Dinosaur & Fossil Dig Adventure events that took place throughout the region; three occurrences in Columbia (300, 152, and 143 People), one in Holts Summit (114 People), One in Fulton at the Rec-Plex (180); and one in Ashland at the YMCA (112 People). The Giant Dinosaur & Fossil Dig Adventure events saw a total of 1,001 people total.

Notary Services

In the month of July, our notaries completed 547 notarizations for a total of 3,851 notarizations in 2026 thus far.

Passport Services

In the month of July, our team processed 126 new passport applications.

Social Work

Our Social work department made 219 patron contacts in the month of July while distributing 35 hygiene kits. Rebecca Dykhous, Social Work Manager, shared that We discontinued pre-packaged snack packs in July and transitioned to distributing individual snacks. Joe Facticeau, Development Manager, is currently working to secure donations of snacks and disposable water bottles, as our grant funding cannot sustainably support long-term snack pack expenditures.

The Social Work department also facilitated two Mental Health First Aid trainings during July; one Youth Mental Health First Aid session and one Adult Mental Health First Aid session. The Youth MHFA training on July 24 with 13 participants and two instructors from Compass and the Adult MHFA training was held on July 28 with 21 participants and two instructors. On July 21, the department hosted a group from the Voluntary Action Center. Following a tour of the library led by Jonya, Rebecca provided a presentation on the library's social work program, followed by a question-and-answer session.

Addy Slusher, Social Work Specialist, and Rebecca attended Project Homeless Connect on July 23, where they engaged with more than 100 individuals experiencing homelessness, many of whom are regular library patrons. The event also provided valuable networking opportunities with community service providers, helping strengthen continuity of care and expand our referral network. Addy also attended the Unity in the Community meeting on July 27; going forward, Rebecca and Addy will alternate attendance at this monthly meeting.

Rebecca reports that they also continued distributing period products collected during our recent period product drive. During July, products were distributed to McCambridge Center, Ronald McDonald House, and CoMo Mobile Aid. The department is also continuing our partnership with CoMo Mobile Aid to assist with lunch distribution at the library every Monday, Wednesday, and Friday. Friday coverage had been inconsistent due to volunteer availability but resumed on July 24. Approximately 164 lunches were served during the month of July.